



Dear Colleague:

As customer demand for drinking water quality increases, regulations become more stringent and technology advances, there is one group of treatment processes - biological - that is drawing increased attention. Whether it is for removing perchlorate and nitrate, for reduction of tastes and odors, or for improved distribution system water quality, biological processes are an option for drinking water treatment. Questions, however, remain. The Awwa Research Foundation (AwwaRF) and the Department of Defense Environmental Security Technology Certification Program (ESTCP) are intent on ascertaining the extent to which biological processes are being used and what technology, regulatory and customer acceptance issues remain.

This is where you come in. AwwaRF and ESTCP request your professional insights into this very important topic. On behalf of AwwaRF and ESTCP, Camp Dresser & McKee, Inc. (CDM) is conducting an on-line survey and is seeking your input in identifying the baseline water treatment technology use and to better establish technology acceptance and priorities for research and regulatory initiatives.

This survey examines the extent and manner in which various treatment processes are used - that is where we want your initial input. The survey is divided into sections on:

- General Information
- Technology Acceptance
- Technology or Regulatory Attributes
- Case Study

The Case Study section is optional and is intended to collect data and information on one or more specific drinking water treatment facilities or pilot plants.

For a direct link to the web-based survey, please go to:

<http://www.surveymonkey.com/drinkingwatersurvey>

The survey is web-based and should take approximately 30 minutes to complete.

Once the results are compiled, a report will be prepared that will be made available to you. The study results will not divulge data on specific utilities or installations - the identities of sites and people will remain anonymous.

For technical questions regarding the intent of this survey, problems or issues regarding completing the survey, send an email to: drinkingwatersurvey@cdm.com.

Your participation is very important to gain better understanding opportunities to improve water treatment processes. We thank you in advance for your time and participation.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Patrick J. Evans".

Patrick J. Evans, Ph.D.
Vice President, CDM